



**CaddyWindows**

## Guarantee

**Contract No:** 99999  
**Property Address:** 3 Barnack Trading Centre, Novers Hill, Bedminster, Bristol, BS  
**Installation Date:** 05 October 2010

Caddy Windows, a trading name of Caddy Maintenance Services Ltd hereby guarantee:-

### **uPVC Profiles**

Guaranteed against discolouration, cracking, warping, shrinkage and other defects due to faulty manufacture for a period of:-

**10 Years**  
from installation date

### **Double Glazed Units**

Guaranteed against failure of hermetic seals causing condensation between the glass panels for a period of:-

**10 Years**  
from installation date

### **Locks, Handles, Hinges**

And other ancillary fixtures and fittings are guaranteed for:-

**12 Months**  
from installation date

*10 Years against Door Lock Failure*

*10 Years against Window Lock Failure*

### **Installation**

Guaranteed against workmanship for a period of:-

**12 Months**  
from installation date

1. This guarantee is in addition to your statutory rights.
2. The above guarantees are dependent upon a regular care and maintenance procedure being implemented.
3. The guarantees do not cover faults, damages or breakages caused by others, neglect or misuse.
4. Any glass breakages after installation are not covered under guarantee.
5. Hazardous Condition - Please be aware that any guarantees offered by Caddy Windows, a trading name of Caddy Maintenance Services Ltd, are also dependant on the information received, regarding the application site of the product i.e. marine, industrial environment etc. These factors must be considered and addressed prior to any agreement to a standard guarantee.

If you have any problems with the products inside the guarantee period, please call us on 0117 966 9998 and state your contract number.

For any problems outside of the guarantee periods we will assess the problem and carry out repair work at a discounted rate.